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***“Our vision is to provide safe, high quality seamless service delivered with courtesy and respect. To achieve our vision we expect all our staff to uphold our Trust Values”***

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| **JOB DETAILS** | |
| **Job Title** | Acute Medicine Specialist Nurse |
| **Reports to** | Clinical Nurse Manager |
| **Band** | 6 |
| **Department/Directorate** | Acute Medical Unit, Medicine Division |

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| **JOB PURPOSE** | |
| * The post holder will work as across a range of specialty Acute Medicine functions including Triage; Same Day Emergency Care, Outpatient Parenteral Antimicrobial Therapy (OPAT); Acute Hospital at Home (AHAH). * Applicants will need to be able to assess patients in a structured manner over different modalities including face to face and telephone. To achieve this they will need to undertake modules in advanced practice which will be supported by the trust. * Within the AHAH role they will lead in the delivery of a seamless transition between the acute trust and the community, ensuring patients are kept safe and the best possible care is delivered. Current patient streams managed by this service are OPAT, AF, COVID, AKI, Heart Failure, NSTEMI, Frailty. We will continue to introduce new work streams. * They will proactively seek new patients to recruit from AMU, SDEC and wards across the hospital, assessing these patients and driving their safe discharge into AHAH. * They will work to improve and maintain the AHAH service based on best practice and current national guidelines. * They will work closely with the AMU nursing team to provide support and clinical advice to triage nurses, including streaming patients directly to agreed rapid treatment protocols within SDEC. The post holder will be expected to have a solid understanding of the triage process and role model good practice. * This post is based in Eastern, the post holder will be expected to work in partnership with the Northern branch of the Virtual Ward to deliver seamless service as one team. * The post holder will be expected to complete ongoing learning and obtain advanced practice modules relevant to their role, including history taking and clinical examination. * On completion of further training detailed above, they will be expected to run the DVT clinic in accordance with local protocol. * They will also be expected to play a proactive role in quality and service improvement and working closely with the Clinical Nurse Manager and multidisciplinary team. | |
| **KEY WORKING RELATIONSHIPS** |  |
| * Patients, carers and relatives. * AHAH Clinical Nurse Manager. * Northern AHAH team * AMU and SDEC Clinical Matron. * Clinical Lead Same Day Emergency Care * AMU, SDEC Clinical Nurse Managers. * Community Nursing and Allied Health Teams * Acute Medical Consultants and other medical staff, including ACPs. * Nursing staff across AMU, MTU and SDEC. * Secretarial staff in AMU and SDEC. * Pharmacists * All members of the multi-disciplinary team across the Trust. | |

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| **ORGANISATIONAL CHART** | |
| Assistant Director of Nursing, Medicine  Clinical Matron AMU and SDEC  AHAH Clinical Nurse Manager  SDEC Clinical Nurse Manager  AMU Clinical Nurse Managers  Advanced Clinical Practitioners  Post holder | |
| **KEY RESULT AREAS/PRINCIPAL DUTIES AND RESPONSIBILITIES** | |
| **Clinical Practice**   * Communicate with a range of patients, health professionals and relatives and impart and receive information which may be sensitive and difficult. * Ensure effective lines of communication within the multidisciplinary team, medical team and primary and tertiary care services to achieve an optimal level of service. * Awareness of other cultures/religions as working with diverse patient group. * Liaise effectively with community services to ensure a smooth transition between the Trust and community. * Provides specialist advice to patients and their families/carers, staff and students across the Trust. * Takes responsibility for their own patient caseload/workload within the designated clinical area and for the assessment and treatment of patients on a day to day basis, without direct guidance from line manager. * Understands and recognises own limitations and refers to a more experienced colleague when required, this could be an Acute Medical Consultant, ACP or other. * Develops the skills to assess and interpret specialist information and conditions and takes appropriate action. * Utilise communication skills to facilitate the understanding and concordance of medicines management with patients, staff and carers.   **Leadership and Management**   * Provides a positive, professional role model to the AMU and SDEC team and maintains this standard when conducting them-selves across the Trust. * Contributes to the provision of specialist protocols and policies. * Responsible for organising own workload within the requirements of the specialist team activities and work plan. * Provide representation on committees/working groups as required. * Be aware of budgetary limitations and provide highest quality nursing service within those confines. * Contribute to the evaluation of the effectiveness of new pieces of equipment. * Make line manager aware of any concerns regarding the quality of service provided in a constructive manner.   **Education**   * Provides teaching in practice to other staff and students through clinical supervision and mentoring. * Facilitate the development of other nurses within the speciality by providing clinically based teaching sessions within own clinical area as requested. * Provide clinical and academic support for nurses undertaking a specialist programme of study. * Ensure they keep themselves up to date with relevant legislation, policies and procedures and support other staff with this.   **Research and Development**   * Ensure clinical practice developments are based on best available evidence. * Review and disseminate new information to relevant staff. * Evaluate clinical practice in relation to its evidence base and clinical effectiveness. * Use core audit skills to enable the specialist team and other health professionals to improve quality of care. * Collect and collate epidemiological data to enable the team to inform independent or collaborative review of clinical practice. | |
| **DEPARTMENTAL AND STAFF ORGANISATION** | |
| * Maintain effective communication channels between the team, Clinical Nurse Manager, primary care and external agencies within your sphere of responsibility. * Ensure processes are in place to facilitate effective communication processes are established with all disciplines, patients and relatives that meets individual needs. * Actively seek patient/carer feedback and ensure this is fed back to the Clinical Nurse Manager and team members. * In conjunction with the Clinical Nurse Manager deal with complaints in a calm and courteous manner, ensuring that wherever possible complaints are dealt with efficiently and satisfactorily and resolved in the local clinical area. * Be responsible for adhering to relevant HR policies. | |
| **DELIVERY PLAN** | |
| In collaboration with the Clinical Nurse Manager, ensure ward/departmental teams contribute to the delivery of the Division’s strategic and operational plan focusing on the following specific areas:   * Staff competencies. * Directorate objectives and targets. * Service development initiatives relevant to his/her area. | |
| **RESOURCES** | |
| Work with the Clinical Nurse Manger to maintain and review as appropriate the pay and non-pay budget. This responsibility involves:   * Continually reviewing with teams the resource allocation and spend in relation to their sphere of responsibility. * In collaboration with the Clinical Nurse Manager, identifying appropriate action plans to resolve any resource problems. * Identifying to the Clinical Nurse Manager any areas of potential cost improvement or service efficiency. * Demonstrating an awareness of local and Trust wide financial and budgetary guidelines. | |
| **RISK AND GOVERNANCE** | |
| As a member of the AHAH promote, monitor and maintain best practice for health, safety and security. This responsibility includes:   * Being aware of and promoting adherence to agreed policies to maximise safety within the work environment. * Identifying within his/her work area, any risk that could affect the safety of patients, the public and staff members. * As part of his/her daily leadership role, identifying persistent risk issues, and addressing these with team members to reduce/remove the risk, ensuring that any concerns are passed on to the Clinical Nurse Manager within an appropriate time span. | |
| **PROFESSIONAL DEVELOPMENT** | |
| * Maintain responsibility for own professional and specialist development. * Participate in regular performance appraisal. * Use reflection to identify and prioritise education/development needs. * Pursue an ongoing programme of professional education/development relevant to the specialty. * Undertake any training required in order to maintain competency including essential training i.e. infection control, fire, moving and handling, resuscitation. | |
| **OTHER RESPONSIBILITIES** | |
| * As a member of the AHAH team provide a clinical service to the staff, patients and their families and carers in the Trust. * Provide specialist assessment, advice and education to patients requiring support with their acute medical condition within the parameters of AHAH. * To be able to work both autonomously and within a specialist team in identifying and managing their workload of patients. * The post holder will carry a bleep/mobile to ensure they can be easily contacted. * With Clinical Nurse Manager, use PALS and Complaints feedback to review practice within one area. * Support the team in understanding principles of equality and diversity and ensure team employ a culture of fairness. * Assist the Clinical Nurse Manager with service improvement initiatives by applying change management strategies, and ensuring staff involvement. * Encourage the team to develop constructive suggestions for service improvement ensuring that the Clinical Nurse Manager is aware of any impact that such initiatives may have on patient care provision. * Involve the team in benchmarking exercises and encourage feedback from patients.   As an employee of the Trust, it is a contractual duty that you abide by any relevant code of professional conduct and/or practice applicable to you. A breach of this requirement may result in action being taken against you (in accordance with the Trust’s disciplinary policy) up to and including dismissal.  This post has been identified as involving access to vulnerable adults and/or children and in line with Trust policy successful applicants will be required to undertake a Disclosure & Barring Service Disclosure Check**.** | |
| **THE TRUST- VISION AND VALUES** | |
| * We are committed to serving our community by being a high quality specialist Hospital with consultant-led services. We aim to co-ordinate our services with primary and community care, and to develop a limited number as Sub-Regional Referral Centres with appropriate levels of research, development and educational involvement. Where appropriate, and consistent with our services, we may provide services aimed at preventing disease and debilitation. * We aim to make all our services exemplary in both clinical and operational aspects. We will show leadership in identifying healthcare needs to which we can respond and in determining the most cost-effective way of doing so. We will share our knowledge with neighbouring healthcare agencies and professionals. * We recruit competent staff whom we support in maintaining and extending their skills in accordance with the needs of the people we serve. We will pay staff fairly and recognise the whole staff’s commitment to meeting the needs of our patients. * We are committed to recruiting and supporting a diverse workforce and welcome applications from all sections of the community, regardless of age, disability, gender, race, religion, sexual orientation, maternity/pregnancy, marriage/civil partnership or transgender status. We expect all staff to behave in a way which recognises and respects this diversity, in line with the appropriate standards. * We are committed to equal opportunity for all and encourage flexible working arrangements including job sharing.   Our vision is to provide safe, high quality seamless services delivered with courtesy and respect. To achieve our vision we expect all our staff to uphold our Trust values. Our Trust values are:  Honesty, Openness & Integrity  Fairness,  Inclusion & Collaboration  Respect & Dignity  We recruit competent staff that we support in maintaining and extending their skills in accordance with the needs of the people we serve. We will pay staff fairly and recognise the whole staff’s commitment to meeting the needs of our patients. | |
| **GENERAL** | |
| This is a description of the job as it is now. We periodically examine employees' job descriptions and update them to ensure that they reflect the job as it is then being performed, or to incorporate any changes being proposed. This procedure is conducted by the Manager in consultation with the jobholder. You will, therefore, be expected to participate fully in such discussions. We aim to reach agreement on reasonable changes, but if agreement is not possible, we reserve the right to insist on changes to your job description after consultation with you.  The RD&E is a totally smoke-free Trust. Smoking is not permitted anywhere on Trust property, including all buildings, grounds and car parks. For help to quit call: 01392 207462. | |
| **POST** | Acute Medicine Nurse Specialist |
| **BAND** | 6 |

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| **Requirements** | **Essential** | **Desirable** |
| **QUALIFICATION/ SPECIAL TRAINING**  Registered Nurse  Bachelor’s degree in nursing or health related subject or equivalent experience  Post graduate modules in advanced clinical practice  Teaching and mentoring qualification or equivalent experience | **E**  **E** | **D**  **D** |
| **KNOWLEDGE/EXPERIENCE**  Clinical knowledge and at least 2 years recent experience in acute medicine  Good leadership skills and evidence of managerial experience  Excellent verbal and written communication skills  Ability to manage own case/workload  Evidence of involvement in standard setting and clinical audit  Research and audit skills and an understanding of their application to improve quality of services  Ability to critically analyse research  Computer literacy  Established teaching skills | **E**  **E**  **E**  **E**  **E**  **E** | **D**  **D**  **D** |
| **PERSONAL ATTRIBUTES**  Able to work as a team member  Highly motivated and enthusiastic  Takes responsibility for own professional development  Smart professional appearance  Commitment to openness, honesty and integrity in undertaking the role  Flexible and adaptable | **E**  **E**  **E**  **E**  **E**  **E** |  |
| **OTHER REQUIREMENTS**  Demonstrate an awareness of wider organisational issues  Motivated to further personal and professional development of self and service  Ability to work flexibly over 7 days as required  In conjunction with the Clinical Nurse Manager, deliver an efficient effective service with budgetary constraints. | **E**  **E**  **E** | **D** |

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|  | | **FREQUENCY** | | | |
| **(Rare/ Occasional/ Moderate/ Frequent)** | | | |
| **WORKING CONDITIONS/HAZARDS** | | **R** | **O** | **M** | **F** |
| **Hazards/ Risks requiring Immunisation Screening** | | | | | |
| Laboratory specimens | Y |  |  |  | **✓** |
| Contact with patients | Y |  |  |  | **✓** |
| Exposure Prone Procedures | N |  |  |  |  |
| Blood/body fluids | Y |  |  |  | **✓** |
| **Hazard/Risks requiring Respiratory Health Surveillance** | | | | | |
| Solvents (e.g. toluene, xylene, white spirit, acetone, formaldehyde and ethyl acetate) | N |  |  |  |  |
| Respiratory sensitisers (e.g isocyanates) | N |  |  |  |  |
| Chlorine based cleaning solutions  (e.g. Chlorclean, Actichlor, Tristel) | Y |  |  | **✓** |  |
| Animals | N |  |  |  |  |
| Cytotoxic drugs | Y |  | **✓** |  |  |
| **Risks requiring Other Health Surveillance** | | | | | |
| Radiation (>6mSv) | Y |  | **✓** |  |  |
| Laser (Class 3R, 3B, 4) | Y |  | **✓** |  |  |
| Dusty environment (>4mg/m3) | N |  |  |  |  |
| Noise (over 80dBA) | N |  |  |  |  |
| Hand held vibration tools (=>2.5 m/s2) | N |  |  |  |  |
| **Other General Hazards/ Risks** | | | | | |
| VDU use ( > 1 hour daily) | Y |  |  |  | **✓** |
| Heavy manual handling (>10kg) | Y |  |  | **✓** |  |
| Driving | N |  |  |  |  |
| Food handling | N |  |  |  |  |
| Night working | N |  |  |  |  |
| Electrical work | N |  |  |  |  |
| Physical Effort | N |  |  |  |  |
| Mental Effort | Y |  |  |  | **✓** |
| Emotional Effort | Y |  |  |  | **✓** |
| Working in isolation | Y |  |  | **✓** |  |
| Challenging behaviour | Y |  |  | **✓** |  |