



Northern Devon Healthcare
NHS Trust

JOB DESCRIPTION

Job Title:	Nurse Specialist (Community Day Treatment unit)
Band:	Band 6
Responsible To:	Community Nurse Team Manager
Accountable To:	Community Nurse Team manager
Section/Department/Directorate:	Community Nursing - Health & Social Care , Unscheduled Care Division

Job Purpose:

Work clinically to offer expert care to patients requiring Day Treatments as per the direction of the Day Treatment unit S.O.P.

Carry their own patient caseload. Provide assessment and nursing care, advice and information to patients and carers within the Day treatment unit.

Work under the direction of the Community Nurse Team Manager and the Community Services Manager, using skills and knowledge as a registered nurse

Have responsibility for the overall caseload of the team, including management of the caseload, reviewing caseloads and overseeing of any designated patients

The post will be 20% managerial and 80% clinical activity and patient contact.

Manage referrals into and onto the Day Treatment Unit caseload.

Mentor students during placement

Context:

- Specialist nurse working without direct supervision, lone working in remote community hospital settings
- Supervising, teaching and involvement with the development of peers and other relevant team members, carers and patients
- Leadership and management of a designated team

The Nurse Specialist (Day Treatment Unit) will be based in the community hospital setting

The post holder will fulfil all tasks and work as part of a team. To meet the needs of the service, the post holder may be required to work in other areas as appropriate as directed by the line manager.

Key Working Relationships:

Patients, Relatives and Carer

Seamoor Unit lead/team/specialists

Community Nursing Team

Senior Nurse Community

Community Services Managers

Community Matron

Adult Health and Social Care

Community Hospitals

General Practitioners and other members of the Primary Health Care Team

Palliative Care Teams

Continuing Healthcare

Safeguarding Lead/Team and Care Home Educators

Rapid Intervention Centre/Rapid Response

Statutory and Voluntary Agencies

Secondary Care Providers including Discharge Teams

Specialist Nurses

Out of Hours Services

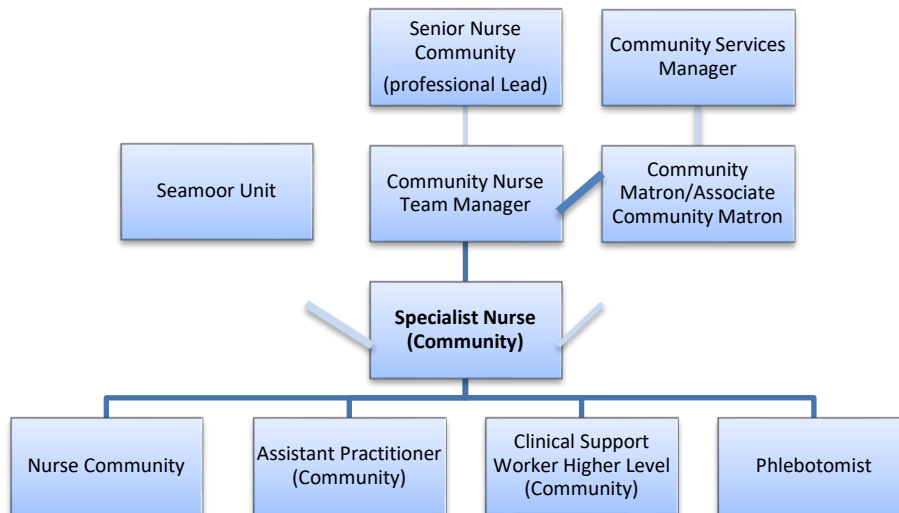
Adult Mental Health Teams

Public Health Teams

Other Agencies/Providers

The post holder is required to deal effectively with staff of all levels throughout the Trust, the wider Healthcare community, external organisations and the public. This will include verbal, written and electronic media.

Organisational Chart:



Key Result Areas/Principal Duties and Responsibilities

Communication and Relationship Skills

Communicating and building effective therapeutic relationships with patients, relatives, carers and professional partners to ensure patient care is focal and managed effectively.

Effectively communicates complex and sensitive information concerning patient's medical conditions, requiring tact, persuasion and reassurance skills.

Acts at all times in a manner which illustrates compassion, respect for privacy, dignity and confidentiality.

Understands the implications of the Mental Capacity Act and acts to assess capacity as appropriate.

Understands the safeguarding adult's issues and acts within the guidance of the policy to keep adults within their care safe.

Able to keep accurate contemporaneous documentation and care plans using the Trust's documentation.

This role requires excellent communication skills, verbal, written and use of IT

Analytical and Judgement Skills

Analyse and act appropriately in complex situation and escalate wherever applicable eg to Safeguarding Lead.

Make judgements on complex facts requiring interpretation and comparing options. Skills required for assessment and interpretation of patient conditions and determining the appropriate course of action.

Planning and Organisational Skills

The post holder will be expected to:

- Review team caseload.
- Oversee the planning, implementing and evaluation of programmes of care for individual patients.
- Manage the day to day organisation of the team and caseload.
- Co-ordinate with other providers, where appropriate, regarding care provision.
- Triage and prioritise the referrals to the community nursing team.
- Use effective and efficient leadership and management skills.

Physical Skills

A range of highly developed clinical skills including dexterity and accuracy for intravenous injections, catheterisation, PICC lines, Cannulation, venepuncture, venesection and other clinical tasks required for this role

Responsibility for Patient and Client Care

The post holder holds their own patient caseload and will assess, plan, implement and evaluate nursing care programmes in the Day Treatment Unit Setting.

Work within the standards set out within the Nursing and Midwifery Council (NMC) Code: Professional Standards of Practice Behaviour for Nurses and Midwives.

Demonstrate clinical competence developed through continual professional development, reflective practice and maintenance of a skills portfolio.

Undertake training to develop a range of knowledge and skills in order to deliver high quality evidenced based nursing care.

Assess patients with complex healthcare needs and develop appropriate care plans.

Monitor and maintain standards of care.

Recognise and appropriately address risk factors to patients and carers within their healthcare setting. Develop risk reduction strategies and escalate where appropriate.

Recognise, record and report all changes in the patient's condition to the appropriate professional at the earliest opportunity.

Report any untoward incidents, complaints and clinical emergencies to the appropriate professional within the required timescales, including safeguarding.

Initiate the management of incidents in accordance with Trust policy, including safeguarding, with the support of the Community Nurse Team Manager.

Ensure appropriate delegation and use of resources.

Promote health and wellbeing.

Work to prevent adverse effects on health and wellbeing.

Provide assurance on quality care delivery through audit reports and organisational performance data.

Responsibility for Policy and Service Development

Work to Trust Policies, Procedures and Standard Operating Procedures (SOP).

Maintain Trust Standards of Clinical Governance.

Maintain Professional Standards of Practice.

Monitor nursing teams Standards of Practice.

Support the implementation and audit of policies, protocol and pathways, facilitating change in practice which will improve clinical outcomes and meet the needs to patients, relatives and carers.

Responsibility for Financial and Physical Resources

Ensure the efficient use of resources and ensure that it is evidence-based.

Authorise and oversee the maintaining of stocks and supplies.

Responsibility for Human Resources

Day to day management of the Day Treatment Unit team.

Individual responsibility to attend mandatory training.

Training, supervising and supporting all staff within the Day Treatment Unit Team including induction programmes, pre and post registration students, QCF candidates, work experience students, support workers, formal and informal carers.

Ensure the Day Treatment Unit team participate in clinical supervision.

Complete appropriate staff appraisals and Personal Development Plans.

Participate in supervision and appraisal with line manager to support professional development focussing on the individual skill set and competency.

Assist the Community Nurse Team Manager in the recruitment and selection of staff.

Support the Community Nurse Team Manager in taking appropriate action to deal with poor work performance and initiating any appropriate initial investigation regarding complaints.

Organise staff rotas to ensure adequate staffing levels for the delivery of an effective Day Treatment unit nursing service. Be competent in E-roster and NHSP.

Assist in the management of absence according to policy.

Individual responsibility, and overseeing the team, to ensure everyone in the team attends mandatory training.

Ensure Day Treatment Unit team have the appropriate knowledge skills and competency to undertake their roles.

Responsibility for Information Resources

Inputting, storing and providing information in relation to patient records.

Accurately completing and maintaining effective patient's records including addressing confidentiality issues.

Completing activity data using Trust agreed data collection sets.

Inputting and storing information on relevant IT systems.

Responsibility for Research and Development

Demonstrate commitment and work regularly with senior colleagues to develop further expertise in developing own and team research skills and future evidence based nursing practice; contribute towards the audit process and policy formation.

Decision Making

As lead specialist, expected results are defined but the post holder decides how these are achieved.

Works autonomously, manages own time, manages own patient caseload and the team's caseload in the Day Treatment Unit.

Works within codes of practice and professional guidelines.

Works within Trust Policies, Procedures and Standard Operational Procedures (SOP).

Responsible to take decisions alone when necessary.

Decide when appropriate to refer to specialist services, adult health and social care team or other providers.

Can identify, through risk assessment, actions to be taken to mitigate risk and following this process when to escalate to: the Community Nurse Team Manager, Community Services Manager, Senior Nurse Community (Professional Lead) or on-call escalation process and/or other healthcare professionals

Physical Effort

Daily work involves sitting/standing and walking, moving equipment, frequent manual handling and treatment of patients in the Day treatment Unit.

Working hours negotiated according to service need.

Frequent use of IT equipment (including mobile phones, laptops, tablets etc). Basic keyboard skills required.

Mental Effort

Understand a range of procedures which are evidenced based:

- Infusions
- Blood transfusions
- Venesection
- Cannulation
- Venepuncture
- PICC care
- Portacath care
- Catheterisation
- Recognising a deteriorating patient and advanced assessment skills to implement appropriate

action required

- Clinical observations
- Life support as per clinical competency and training. 999 support in the community hospital setting.
- Assessing, planning, implementing and evaluating patient care
- Infection control

Liaise with and develop effective partnerships with a wide range of individuals and organisations in the statutory, voluntary and private sectors, in relation to patients with complex and/or long term conditions

Work pattern requires delivering a schedule of patient care with frequent concentration for developing care plans, treating and interacting with patients/carers etc. The workload is deadline driven, unpredictable and subject to change

Capacity to balance the clinical and the day to day management aspects and leadership elements of the role and potential conflict is required.

Ability to use and concentrate for long periods using IT

Emotional Effort

Caring for patients at end of life, chronic conditions and their relatives, carers and friends. This includes having to break bad news or give distressing news to patients/relatives/carers and dealing with emotional circumstances.

Working with patients with mental health, learning disabilities and challenging behaviour.

Frequently deals with and copes with areas of complexity and conflict.

Instigates emergency procedures

Working Conditions

Frequent daily contact with

- Body fluids e.g. faeces, vomit
- Smells
- Infections
- Dust
- Blood products
- Use of IT
- Transportation of samples

GENERAL

- This is a description of the job as it is at present constituted. It is the practice of this organisation periodically to examine employees' job descriptions and to update them to ensure that they relate to the job as then being performed, or to incorporate whatever changes are being proposed. This procedure is jointly conducted by each manager in consultation with those working directly to him or her. You will, therefore, be expected to participate fully in such discussions. It is the organisations' aim to reach agreement to reasonable changes, but if agreement is not possible management reserves the right to insist on changes to your job description after consultation with you.
- We are committed to serving our community. We aim to co-ordinate our services with secondary and acute care.
- We aim to make all our services exemplary in both clinical and operational aspects. We will show leadership in identifying healthcare needs to which we can respond and in determining the most cost-effective way of doing so. We will share our knowledge with neighbouring healthcare agencies and professionals.
- We recruit competent staff whom we support in maintaining and extending their skills in accordance with the needs of the people we serve. We will pay staff fairly and recognise the whole staff's commitment to meeting the needs of our patients.
- The Trust operates a 'non smoking' policy. Employees are not able to smoke anywhere within the premises of the Trust or when outside on official business.
- All employees must demonstrate a positive attitude to The Trust's equality policies and Equality Scheme. Employees must not discriminate on the grounds of sex, colour, race, ethnic or national beliefs, marital status, age, disability, sexual orientation, religion or belief and will treat patients, colleagues and members of the public with dignity and respect.
- If the postholder is required to travel to meet the needs of the job, we will make reasonable adjustments, if required, as defined by the Disability Discrimination Act.

STAFF HEALTH AND WELLBEING

You must take responsibility for your workplace health and wellbeing:

- Be physically active at work (i.e. take breaks away from your desk, taking the stairs where possible)
- When required, gain support from Occupational Health, Human Resources or other sources.
- Familiarise yourself with the health and wellbeing support available from policies and/or Occupational Health.
- Follow the Trust's health and wellbeing vision of healthy body, healthy mind, healthy you.

If you are a line manager, in addition to the above, it is expected you will:

- Champion health and wellbeing.
- Encourage and support staff engagement in delivery of the service.
- Encourage staff to comment on development and delivery of the service.
- Ensure during 1:1's / supervision with employees you always check how they are.

HEALTH AND SAFETY AT WORK

The employer will take all reasonably practical steps to ensure your health, safety and welfare while at work. You must familiarise yourself with the employer's Health & Safety policy, and its safety and fire rules. It is your legal duty to take care for your own health and safety as well as that of your colleagues.

INFECTION CONTROL - ROLE OF ALL STAFF

It is the responsibility of all members of staff to provide a high standard of care to patients they are involved with. This includes good infection prevention practice.

All staff have a responsibility to comply with Infection Prevention and Control policies and procedures, this includes:

- Attending mandatory and role specific infection prevention education and training.
- Challenging poor infection prevention and control practices.
- Ensuring their own compliance with Trust Infection Prevention and Control policies and procedures for example, standard precautions, hand hygiene, prevention & management of inoculation incidents

CONFIDENTIALITY

You may not process or disclose any information of a confidential or personal nature relating to the employer or in respect of which the employer has a duty of confidence to any third party other than where you are obliged to disclose such information in the proper course of your employment or as required by law. Any failure to comply with this term of your employment will be treated as an act of misconduct under the employer's disciplinary procedure.

SAFEGUARDING

To be fully aware of and understand the duties and responsibilities arising from the Children's Act 2004 in relation to child protection and safeguarding children and young people as this applies to the worker's role within the organisation.

To also be fully aware of the principles and practice of safeguarding applies to adults, in line with The Care Act 2014, in relation to the worker's role, which will include recognising the types and signs of abuse and neglect.

The worker's line manager should be made aware and kept fully informed of any concerns which the worker may have in relation to safeguarding adults and/or child protection.

Everyone within Northern Devon Healthcare Trust has a responsibility for, and is committed to, safeguarding and promoting the welfare of adults, at risk of abuse / neglect, and children and young people ensuring that they are protected from harm.

Northern Devon Healthcare Trust ensures that the Trusts Safeguarding Children Policy, Child Protection and Safeguarding Adult policies and procedures are promoted within the Trust and adhered to by all members of staff.

JOB DESCRIPTION AGREEMENT

Job holder's Signature:

Date:

Manager's Signature:

Date:

PERSON SPECIFICATION**POST : Specialist Nurse (Day Treatment Unit)**

REQUIREMENTS	E/ D*	HOW TESTED? Application Form/Interview/ Reference/Test	INTERVIEW COMMENTS	SCORE (1 Low – 10 High)
<p><u>QUALIFICATIONS/SPECIAL TRAINING :</u></p> <p>Registered Nurse</p> <p>Post graduate/post registration Clinical Diploma in Advanced Clinical Practice or similar qualification or equivalent experience.</p> <p>Evidence of experience in a Day Treatment Unit Setting</p> <p>Highly Numerate and Literate</p> <p>Independent / supplementary prescriber or commitment to work towards</p> <p>Teaching/assessing qualification, equivalent experience or commitment to work towards</p> <p>Leadership and Management qualification or commitment to work towards</p> <p>Mentorship qualification / skills and/or experience, or committed to undertaking appropriate mentorship course.</p>	<p>E</p> <p>E</p> <p>D</p> <p>E</p> <p>D</p> <p>D</p> <p>E</p>			
<p><u>KNOWLEDGE/SKILLS:</u></p> <p>Broad general nursing skills and clinical knowledge base</p> <p>Specialist skills in initial assessment, Blood Transfusions, IV Infusions, Venesection, Cannulation, Venepuncture, Catheterisation and recognising a deteriorating patient</p> <p>Specialist knowledge and understanding of current issues relating to primary care,</p>	<p>E</p> <p>E</p> <p>E</p>			

social care and integration				
Leadership and Management skills / experience or commitment to gaining	D			
Evidence of continual professional development	E			
<u>EXPERIENCE:</u>				
Relevant nursing/ Day Treatment Unit experience	D			
IV therapy, Venesection, Cannulation, venepuncture, Blood transfusions, catheterisation, Wound Care, Picc Line management	E			
Experience of supervising and monitoring staff	D			
Basic keyboard skills, IT skills	E			
<u>PERSONAL REQUIREMENTS:</u>				
Sound clinical leadership skills and decision making capabilities. Ability to effectively lead and manage a team				
Supervise the work, motivate and support development of junior staff and students				
Self-motivated, ability to use own initiative: prioritise own work and that of others. Manage a team caseload				
Ability to identify own strengths and limitations				
Excellent communication, interpersonal skills both written and oral.				
Ability to critically appraise complex situations				
<u>OTHER REQUIREMENTS:</u>				
The post holder must demonstrate a positive commitment to uphold diversity and equality policies approved by the Trust.	E	Interview		
Ability to travel to other locations as required	E	Interview		

*Essential/Desirable

HAZARDS :					
Laboratory Specimens Proteinacious Dusts	x	Clinical contact with patients	x	Performing Exposure Prone Invasive Procedures	
Blood/Body Fluids	x	Dusty Environment		VDU Use	x
Radiation		Challenging Behaviour	x	Manual Handling	x
Solvents		Driving		Noise	
Respiratory Sensitisers		Food Handling	x	Working in Isolation	x
Cytotoxic drugs	x	Night working			